



Welcome to Darwin's September Newsletter

September is not just back-to-school season – it's also the final stretch of the year. That makes it the perfect time to check your insurance details and get ready for any changes, like buying a new car or updating your personal info.

We've included everything you need below — from what to tell us and how, to top tips for selling your car, and what to do after an accident.

What do I need to update on my policy?

Some changes can affect your premium, terms, or even your ability to stay insured.

Here are **key things you must tell us about straight away**:

1. A change to the **address** where your car is usually kept
1. Any **motoring offences or accidents** (even if no claim is made or you're yet to know the outcome)
1. **Modifications** to your car – e.g. spoilers, alloys, or performance upgrades
1. A change in your **job or usage**, especially if you start commuting or using the car for business
1. If you or another driver **passes your driving test**

You can update the following online:

- Personal/contact details
- Car usage details
- Adding or updating a driver
- Changing your vehicle

Log in to your Darwin account [here](#) to make changes quickly.

Can't update something online or already received your renewal invite? Visit our [Contact Us](#) page.



If you have an accident

If you have an accident, contact us ASAP

Even if you're not planning to claim, it's vital you let us know about any incident – no matter how small or who was at fault. Failing to report it could impact your premium, your cover, or your ability to claim later.

Save these important numbers:

Claims Helpline: 0345 246 2089
Mon-Fri 8am-9pm | Sat 9am-5pm | Sun 10am-5pm | Bank Hols 9am-5pm

24-hour Accident Recovery: 0800 051 9958
24-hour Windscreen Claims: 0800 328 9150
24-hour Motor Legal Helpline (Gold & Platinum only): 0370 024 0131

Customer Service: 01733 300 017
Mon-Fri 8am-8pm | Sat 9am-5pm | Sun 10am-4pm (Bank Hols may vary)

[MAKE A CLAIM](#)



Thinking of changing or selling your car?

With the launch of the new '75' plates, it's a popular time to change your vehicle. If you're buying or selling, don't forget to update your policy so we can keep your cover accurate.

Top tips for selling your car:

1. Clean it inside and out – a tidy car sells faster and for more
1. Fix small dents/scratches if cost-effective
1. Lubricate squeaky doors and tighten any loose trims
1. Check under the bonnet – top up fluids, check the battery and engine
1. Refresh the interior – vacuum seats and replace old mats
1. Inspect tyres – ensure they're in good condition
1. Sort your paperwork – include:
 - Owner's manual
 - Service history and receipts
 - MOT certificate ([Check MOT status](#))
 - Your logbook (V5C) – [Apply here if needed](#)

Once you've sold or bought a vehicle, let us know straight away. You can update your vehicle details quickly in your Darwin account [here](#) or by calling us on **01733 300 017**



Tell us what you think

As a valued customer we would love to hear your thoughts, click below on our rating to add your comments today!



Thanks,

The Darwin Team

Darwin® insurance policies are underwritten by U K Insurance Limited and arranged and administered by IG04 Limited. Registered office: Embankment West Tower, 101 Cathedral Approach, Manchester, M3 7FB. Registered in England and Wales no. 5095154. IG04 Limited is authorised and regulated by the Financial Conduct Authority, Registration Number 536726. The Financial Services Register can be accessed through www.fca.org.uk. Darwin® is a registered trade mark of U K Insurance Limited.

You are receiving these emails on behalf of Darwin Insurance as we believe you may be interested in receiving useful information from us. If you would prefer not to receive any further newsletters from Darwin, please [click here](#).

Privacy Promise

We want you to feel confident about the privacy of your personal information and assure you that all the details we hold about you are used in line with our [Privacy Policy](#). In order to understand behaviour and personalise some content in this email, we use a tiny, transparent image at the bottom of this email as a tracking method. You can prevent this in any future communications from this sender by turning off images in the email itself.