

# Cookies

## What are cookies?

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site.

Session cookies last only for as long as a user is on a website; they expire after the browser window is closed or the session times out.

Persistent cookies (also known as tracking cookies) remain active for a period of time on a user's machine and are used whenever the website is accessed.

Secure cookies are used when accessing a website via HTTPS and are encrypted for greater safety.

## How do we use cookies on the Website?

**Required** – we use a set of cookies which are critical to the functionality of the site. They are used to keep a user logged in to the site and to remember previous quotations should the user return to the site.

**Functional** – we use a set of cookies to track visitors to help us understand how customers use our sites, to remember preferences and other information, and to allow us to request reviews of customer experience. These cookies are used to help improve users' site experience. The cookies are placed on the user's first visit to a site and they track the user through the site, where they go, where they drop off, what pages they have problems with, etc.

**Marketing** – we may use third parties to help provide customised advertising and other content to visitors to our sites and other sites. We may also use these cookies to limit what marketing or advertising is delivered to our customers.

## The table below explains the cookies we use:

COOKIE	PURPOSE	FURTHER INFORMATION
XSRF-TOKEN	The XSRF-TOKEN provides protection from Cross-site request forgery (CSRF) attacks. This cookie is session related, and is deleted whenever the browser is closed.	
laravel_session	Keeps track of user within admin site so any page changes or data/item selection is remembered from page to page.	Removed when the browser is closed or 1 hour whichever is sooner

<b>Content</b>	This is set automatically after the cookie Banner has been viewed, and the banner will not reappear unless the cookie is deleted.
<b>NID</b>	The NID cookie contains a unique ID Google uses to remember your preferences and other information, such as your preferred language (e.g. English), how many search results you wish to have shown per page (e.g. 10 or 20), and whether or not you wish to have Google's SafeSearch filter turned on.
<b>_ga _gid _gat</b>	These cookies are used to collect information about how visitors use our website. We use the information to compile reports and help us improve the website. The cookies collect information in a way that does not directly identify anyone, including the number of visitors to the website, where the visitors have come to the website from and the pages they visited.

Please note that other third parties may also use cookies, over which we have no control. For example, if you entered this Website from one of our affiliates' sites, which may include price comparison sites, that affiliate may use a cookie to track your visit to this site and to let them know if that visit resulted in the purchase of a product or service, including details of the product and service purchased. Or if you clicked through from our site to a social media site, the social media site will use cookies. We suggest you check the third-party websites for more information about their cookies and how to manage them.

### **What is the nature of the cookie-derived information we collect?**

When you visit the Website, our server will record your IP address, the date, time and duration of your visit and which areas of the Website you visit. Your IP address is an assigned number allocated to your browser when you log on to the internet which acts as the 'address' of your computer whilst you are online and enables web servers to locate and deliver content to you. It is usually allocated on a temporary basis, i.e. for the duration of your session online.

Cookie-derived information we collect is anonymous and represents a computer rather than a person. You cannot be personally identified from it.

## Can I decline to accept cookies?

You are not obliged to accept a cookie that we (or any other web server) send to you. Most browsers accept cookies automatically but you can modify the settings in your browser to turn off this feature. However, cookies are integral to some areas of the Website and to certain of our online services, so if you do choose not to accept cookies from us, you may not be able to utilise some areas of the Website and we may not be able to provide certain online services to you.

## How do I modify my browser to turn off (“disable”) cookies?

You block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. To find out how to see what cookies have been set and how to manage and delete them, visit [www.allaboutcookies.org](http://www.allaboutcookies.org).

To opt out of being tracked by Google Analytics across all websites visit [tools.google.com/dlpage/gaoptout](http://tools.google.com/dlpage/gaoptout).

## Use of Web Beacons

Some of our Web pages may contain electronic images known as Web Beacons (sometimes known as clear gif’s) that allow us to count users who have visited these pages. Web Beacons collect only limited information, which includes a cookie number, time and date of a page viewed and a description of the page on which the Web Beacon resides. We may also carry Web Beacons placed by third party advertisers. These Beacons do not carry any personally identifiable information and are only used to track the effectiveness of a particular campaign.

## Where can I find further information on cookies?

For further information on cookies, please visit [www.allaboutcookies.org](http://www.allaboutcookies.org).

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